

# College Navigator Team – Title III Introductions & Updates

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*April 16, 2021*



Education That Works



# Agenda

- Introduce College Navigator Team
- Overview Title III Grant
  - Role of College Navigators
  - Start Lab Sessions
- College Navigator Team Progress
  - Case Management model, Outreach & Data
- Start Labs Updates / ***HOW TO HUB Info Sessions***
  - Past, present and future sessions

# College Navigators



**Tasia Sullivan**  
*College Navigator*

*Sept 2020 part time*  
*Feb 2021 full time*

**Beth Wicklund**  
*Lead College Navigator*

*May 2020 full time*

**Daniela Castro**  
*College Navigator – Bilingual*

*March 2021 full time*

# College Navigator Team



## **College Navigators:**

Beth Wicklund  
Tasia Sullivan  
Daniela Castro

## **CCC Peer Assistants:**

Preston Miller (CCC)  
Maddy Esnard (CCC)

## **Interns:**

Rebecca Kinman (PSU)  
Synne Tran (PSU)  
Julianna AlvaraoloVarga (CCC)

**Jennifer Anderson**, *Associate Dean, Academic Foundations and Connections*

**Kelly Love**, *Title III Project Director & Guided Pathways Coordinator*



# Overview of Title III Grant

Guided Pathways Model

First Year Experience (FYE)

College Navigators

Start Labs

Peer Assistant Program

- Department of Education grant 2019-2024
- 2.2 Million budget over 5 years
- Goal of supporting and augmenting the Guided Pathways model by helping students through the onboarding process and first term experience; Ensure students get on a path and stay on the path to graduation.
- The grant is designed to help CCC expand their capacity to serve at-risk students.

# Who are Title III Students?

A focus of the Title III Grant is to support students who have traditionally been underserved or are at higher risk of discontinuation.

First Generation

Low-socioeconomic status

Undecided

# Role of College Navigator



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## **Onboarding Title III Students:**

Welcome Title III students to CCC and assist with their getting started steps to register for their first term



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## **Case Management of Title III First Term Students:**

Foster relationships with Title III students, while offering guidance and referral information as they begin college classes and throughout their first term



## **Start Labs:**

Coordinate, create, and lead weekly Start Lab workshops designed to provide a place for new students to learn how to navigate systems and gain key college success skills

# Referrals made to ...

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EFA Advisors

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Financial Aid Lab

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Enrollment Services

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Disability Resource Center

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Veteran's Services

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Tutoring Services

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Cougar Connect, Tutoring Services

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Counseling / CARE Team

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STEP, Work Force, Job Corp,

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ASG – grants, Chromebooks

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Resources – food, housing, services

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CCC Instructors

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Your program here! (email [CollegeNavigator@clackamas.edu](mailto:CollegeNavigator@clackamas.edu))



# Title III Fall 2020- Present

## Data Highlights

- 825+ Welcome calls and assistance with getting started steps
- 600+ Registered students served throughout their first term

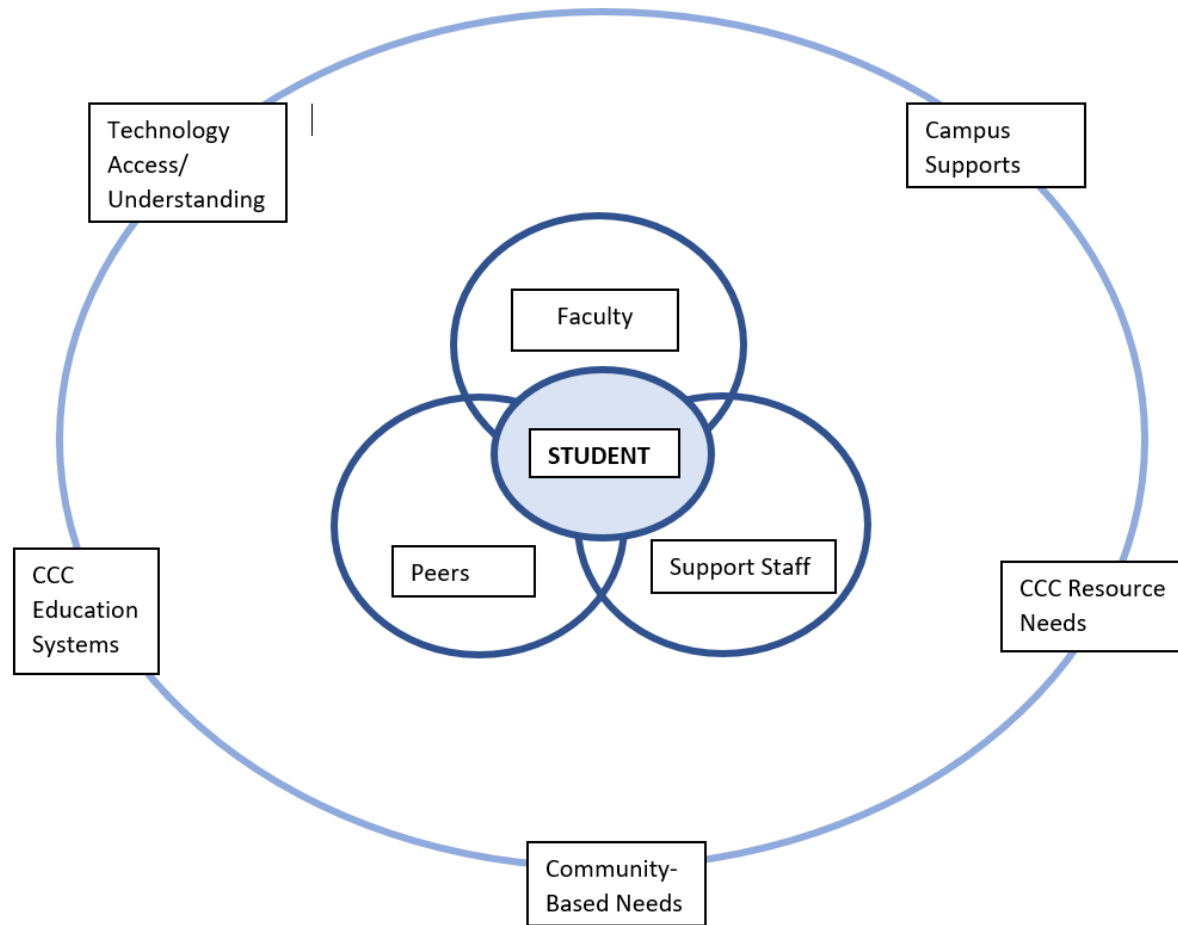
# Addressing student retention through a Case Management approach

In line with findings around student retention and completion, the College Navigator program aims to support students through a multi-pronged approach

- Focus on the student orientation process to CCC
- Address student issues with a holistic approach
- Supporting early relationships with CCC staff, programs and Instructors



# Wraparound Support Model for College Navigator Program



# Title III New Student Case Management Support



WELCOME PHONE  
CALL/EMAIL



MEET WITH COLLEGE  
NAVIGATOR



GUIDANCE OF  
ONLINE TOOLS



ASSESS STUDENT  
NEED



REFERRALS



NEW STUDENT INFO  
SESSIONS



From entrance through first term..

# A REAL STUDENT

Education That Works





# Start Lab Data Highlights

- 27 Start Lab Sessions offered since Fall 2020
- 118 student led Virtual Drop-In office hours offered
- Spring term: New Student Info Sessions
  - 28 students attended sessions
  - 100% of survey respondents would recommend the session to another student

## New Student Info Sessions:

Designed to orient incoming students to the CCC community and systems



Finding where and when your online class meets/verifying registration



Ordering Textbooks



Checking status of Funds to Pay of College



Accessing Tools & Campus Resources

# Start Labs

- Universally designed workshops to engage all students
- Integration of Title III students with broader CCC community

*The College Navigator team is passionate about utilizing the Start Lab to help all CCC students to select a path, successfully get on a path and stay on the path to graduation.*

# Upcoming Start Lab Sessions

## Money Matters



Funding Your Education

[Click here to view more photos of this image.](#)

### ***“Funding Your Education”*** **([RSVP](#))**

April 15<sup>th</sup> 12-12:30pm (week 3)  
Information about upcoming  
Financial Aid and Scholarships  
deadlines



### ***“Develop Habits for College Success”*** ([RSVP](#))

April 22<sup>nd</sup> 12-12:30pm (week 4)  
Learn organizational techniques  
Balance responsibilities and  
demands

# Upcoming Start Lab Sessions



## ***“Midterm Prep and Study Tips”*** [\(RSVP\)](#)

12-12:30pm (week 5) April 29th,  
2021

Schedule a free tutoring appointment  
Navigate-Study Buddy resource  
Discover your learning style



## ***“Connect and Find Your Focus”*** [\(RSVP\)](#)

12-12:30pm (week 6) May 6th, 2021  
Explore the Educational Focus Areas  
(EFA's) at CCC

Connect with student cohorts, clubs  
and organizations



**Interested in  
sharing your  
expertise?**

**Join Us!**

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**Past Guest presenters:**

Counseling, Financial Aid, and  
Career Services- *your name here!*

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**Plans for future sessions:**

Specialized Resource Guidance,  
Community connections w/ Peer  
to Peer networking, First-  
Generation Fridays

**Email Us: [collegenavigator@clackamas.edu](mailto:collegenavigator@clackamas.edu)**

**What our  
students are  
saying**

“This is honestly the most active help provided by a school that I've ever seen. Thank you all.”

“I agree.. The support at CCC is extraordinary!”

*We look forward to answering your questions  
and serving your students!*

**Contact Information:** [Collegenavigator@clackamas.edu](mailto:Collegenavigator@clackamas.edu)

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Web Page:

<https://www.clackamas.edu/campus-life/student-services/college-success-and-career-workshops>